MUR # 7255

Office of General Counsel Federal Election Commission 999 E Street NW Washington, DC 20463

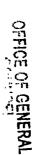
RE: Complaint against Trump Make America Great Again Campaign

To Whom it Should Be Addressed:

In July, 2016, I made my first ever monetary contribution to a presidential campaign. Not being of wealthy means, I carefully reviewed my finances and came up with a figure I felt I could donate without causing financial harm to my household. I donated \$150.00 on the 22<sup>nd</sup> and had set to withdraw the same amount for the next three months. This meant it would end in October of 2016, just prior to the November elections.

In September, 2016, while sitting down to balance my bank account, I see two withdrawals made in July, instead of the one. I called the number provided on my bank statement and was directed to leave a message and someone would get back to me. I left a detailed message at that time, so when my call was not returned, I thought perhaps I had provided enough information in my message that they took care of it and I would receive a check in the mail. The following month, another withdrawal was made. I called again. This is the point that I began calling multiple times a month, sometimes speaking with a live individual and other times leaving messages. When November came around, another withdrawal was made plus overdraft fees were charged. I didn't plan for contributions passed October. The majority of my income is made during the months of June through September. I had only made contributions for July through October. From November forward, the withdrawals kept being withdrawn. The NSF fees were being withdrawn. My phone calling became regular and often. requested all contributions be refunded because I felt deceived by their organization. With each live individual call, I would get the same scripted speech that someone would get back to me or a refund I never heard anything from them until January 28, 2017. On this date, I was refunded seven of the eight withdrawals of \$150.00. There still remains one withdrawal plus the \$270.00 in NSF fees I was charged. I have continued to call these people and continue to get the same script. I am at the end of my patience dealing with them. I will never donate money ever again to any campaign. This first, and last, experience has been devastating and shows that no one can be trusted to do what is right.

I am asking for your help in this matter. I have enclosed a set of bank statements showing the withdrawals, NSF fees charged, and any refunds made, as well as a set of cell phone records. I am only able to send one copy of all documents as this is my second attempt at filing this complaint and can't afford to keep paying \$20 to send it in. I do not have an address for Trump Make America Great Again Campaign as everything was set up electronically. There are two telephone numbers listed with the withdrawals. Both will appear on my cell phone bills.







I look forward to hearing from you in the near future and thank you in advance for your time and consideration.

( ) dx

With great respec

Pamela Goza-Quiroga

P.O. Box 1077 Vidor, TX 77670

Subscribed and sworn to before me on this\_

\_ day of \_ June

,<u>2017</u>.

SANDIE AMBURN
MY COMMISSION EXPIRES
March 15, 2019



Page: 1 of 4

Bill Cycle Date: 09/11/16 - 10/10/16

Account:

Visit us online at: www.att.com

# Wireless Statement

Bill-At-A-Glance



Get the Samsung Galaxy S7

for \*@ down on AT&T Next\* Add a smartphorne todayi Visit att.com/addtoday Go to an AT&T'store Call 877.981.7155

Service Summary

ଜା: Wireless

Manage Your Account:

Online: att.com/myatt Mobile App. att.com/myattapp Support: 800 331-0500 or 611 from your mobile device TTY: 866 241-6567



For Important Information about your bill, please see the News You Can Use section (Page 3).

Summary, visit myatt.com.

change your plan or account.

Printed on decyclable Paper

Return byllom positon with your chock in the oricibeed envelope. Payments into his or days to past.

**DUE BY: Nov 01, 2016** 



Account Number

Please include account number on your check.

Make checks payable to: CHECK FOR AUTO PAY AT&T MOBILITY (SEE REVERSE) PO Box 537104 Atlanta, GA 30353-7104

PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Usage is rounded up based on your plan. For more details on your Data

\* Unused Rollover Data expires after 1 billing period or when you



Page: 2 of 4 .

Bill Cycle Date: 09/11/16 - 10/10/16

Account:

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Page: 3 of 4
Bill Cycle Date: 09/11/16 - 10/10/16
Account:

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## **Important Information**

### **LATE PAYMENT FEE**

The late payment fee for consumer and Individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.

#### **PAYMENT OPTIONS**

Use the myAT&T App\* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or via our interactive Voice Response system free of charge anytime day or night by calling 800 288-2020. Payments made with an AT&T representative will be assessed a \$5 convenience fee. \*Compatible device and account registration required. Messaging and data charges may apply for download and usage.

#### **ELECTRONIC CHECK CONVERSION**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at www.att.com/autopay using your checking account. It's easy, secure, and convenient!

### TAX ID

AT&T Mobility Tax ID # 84-1659970.

## **SURCHARGES AND OTHER FEES**

In addition to the monthly cost of the rate plan and any selected features, AT&T imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See www.att.com/additionalcharges.

# **News You Can Use**

#### **MOVING SOON?**

AT&T can help.. Call us to move your existing services or to order new home phone, high speed internet and TV services. 800-MOVE-ATT (800-668-3288) or visit www.att.com/move.

## TRICK OR TREAT, THESE TABLETS ARE SWEET

It's Halloween season! Looking for party ideas, snack recipes, and costumes for everyone's favorite dress-up day? Browse, shop, and plan for the holiday with a versatile new tablet like the Samsung Galaxy Tab E, LG G Pad X 8.0, or Microsoft Surface 3. To find a spooktacular tablet, go to www.att.com/addaline, or call 800-449-1672.

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Notice anything different about your AT&T bill? We redesigned it so it's easier for you to understand. Go to www.att.com/billsummary to learn more.



Page: 4 of 4

Bill Cycle Date: 09/11/16 - 10/10/16

Account:

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# Important Information - Continued

# AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES

Questions on accessibility by persons with disabilities: 866 241-6568.

## WRITTEN CORRESPONDENCE

AT&T, PO Box 10330, Fort Wayne, IN 46851-0330 Do not send payments to this address.

## **HOW DATA IS BILLED**

Data is rounded up to the nearest KB for each line. Data for each line within a group is then added together and the total is rounded up to the nearest MB at the end of each billing cycle. For plans billed in GB, the total MB is then converted to GB. 1024KB = 1 Megabyte (MB), 1024MB = 1 Gigabyte (GB).



Page: A-1 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-2 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-3 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-4 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-5 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-6 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-7 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:



Page: A-8 of 8
Bill Cycle Date: 09/11/16 - 10/10/16
Account:

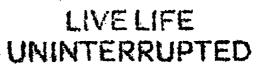


Page: 1 of 4
Bill Cycle Date: 10/11/16 - 11/10/16
Account:

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# Wireless Statement

Bill-At-A-Glance



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Service Summary

(6) Wireless

Manage Your Account:

Online: att.com/myatt Mobile App: att.com/myattapp Support: 800 331-0500 or 611 from your mobile device TTY: 866 241-6567



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Wireless Services provided by AYS7 Mobility, LLC.

Summary, Wisit myatt.com.

change your plan or account.

oned on Recyclable Paper

DUE BY: Dec 01, 2016



Account Number

PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Usage is rounded up based on your plan. For more details on your Data

Unused Rolloves Date expires after 1 billing period or when you

Please include account number on your check.

Make checks payable to: AT&T MOBILITY PO Box 537164 Atlanca, GA 30353-7104

CHECK FOR AUTO PAY (SEE REVERSE)



Page: 2 of 4
Bill Cycle Date: 10/11/16 - 11/10/16

Account:

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:ete0 Bank Account Holder Signature:



Page: 3 of 4
Bill Cycle Date: 10/11/16 - 11/10/16
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## 'TIS THE SEASON FOR NEW TABLETS

Get a head start on holiday shopping with new tablets for the whole family. Right now, you can find the hottest tablets from top brands like Samsung, LG, Apple and more. To find your holiday-ready new tablet, go to www.att.com/tabl or call 877-900-6521.

### YOUR BILL HAS A NEW LOOK

Notice anything different about your AT&T bill? We redesigned it so it's easier to understand. Go to www.att.com/billsummary to learn more.

# **Important Information**

#### **PAYMENT OPTIONS**

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#### TAX ID

AT&T Mobility Tax ID # 84-1659970.

## **SURCHARGES AND OTHER FEES**

In addition to the monthly cost of the rate plan and any selected features, AT&T imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25

# **News You Can Use**

#### **MOVING SOON?**

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## **WE'RE HERE FOR YOU!**

We hope you're enjoying your service. If we can do anything to help make it even better, call us at 800-509-5231. When you call, ask about special limited-time money-saving offers and how to bundle our premium services to get the best value. Bundled services include DIRECTV, wireless service, and more. Call today! Go to www.att.com/SeeMyDeals for more info.

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Page: 4 of 4
Bill Cycle Date: 10/11/16 - 11/10/16
Account:

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## **Important Information** - Continued

to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See 'www.att.com/additionalcharges.

**AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES**Questions on accessibility by persons with disabilities:
866 241-6568.

#### WRITTEN CORRESPONDENCE

AT&T, PO Box 10330, Fort Wayne, iN 46851-0330 Do not send payments to this address.

#### **HOW DATA IS BILLED**

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Page: A-1 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-2 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-3 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-4 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-5 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-6 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-7 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-8 of 12 Bill Cycle Date: 10/11/16 - 11/10/16 Account:



Page: A-9 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-10 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-11 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: A-12 of 12
Bill Cycle Date: 10/11/16 - 11/10/16
Account:



Page: 1 of 4
Bill Cycle Date: 11/11/16 - 12/10/16
Account:

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# Wireless Statement

Bill-At-A-Glance



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Mobile App: att.com/myattapp
Support: 800 331-0500 or 611 from your mobile device
TTY: 866 241-6567



For Important Information about your bill, please see the News You Can Use section (Page 3).

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Wireless Services provided by ATST Hobility, LLC.

Process on Fery clable Paper

**DUE BY: Jan 01, 2017** 



Account Number

PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Please include account number on your check.

Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104

CHECK FOR AUTO PAY (SEE REVERSE)



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Date:

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Page: 3 of 4
Bill Cycle Date: 11/11/16 - 12/10/16

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Enjoy over 1,500 hours of TV, movies, and exclusive series from the '90s to today. Fullscreen is an on-demand video service that connects you to with the stuff you love your way - with no commercials. Plus, stream your favorite shows in the app without using your data. Get access to the Fullscreen app with your wireless service for no charge for one year. Sign up today at www.fullscreen.com/att. Requires eligible AT&T wireless service. Exclusions & restrictions apply. Must be streamed through Fullscreen app.

## Important Information

#### LATE PAYMENT FEE

The late payment fee for consumer and individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.

### **PAYMENT OPTIONS**

Use the myAT&T App\* on your smartphone, visit att.com/bill to pay your AT&T bills electronically, or via our Interactive Voice Response system free of charge anytime day or night by calling 800 288-2020. Payments made with an AT&T representative will be assessed a \$5 convenience fee. \*Compatible device and account registration required. Messaging and data charges may apply for download and usage.

## **ELECTRONIC CHECK CONVERSION**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement, up to \$30. Returned checks may be

## **News You Can Use**

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### A SEASON FOR NEW CONNECTIONS

Ring in the new year with new smartphones for the whole family. Ensure everyone is covered with wireless service from AT&T and



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Bill Cycle Date: 11/11/16 - 12/10/16
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## Important Information - Continued

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#### TAX ID

AT&T Mobility Tax ID # 84-1659970.

## **SURCHARGES AND OTHER FEES**

in addition to the monthly cost of the rate plan and any selected features, AT&T imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See www.att.com/additionalcharges.

### AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES

Questions on accessibility by persons with disabilities: 866 241-6568.

## WRITTEN CORRESPONDENCE

AT&T, PO Box 10330, Fort Wayne, IN 46851-0330 Do not send payments to this address.

## **HOW DATA IS BILLED**

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Page: A-1 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-2 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-3 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-4 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-5 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-6 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-7 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-8 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-9 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: A-10 of 10
Bill Cycle Date: 11/11/16 - 12/10/16
Account:



Page: 1 of 4 Account:

Bill Cycle Date: 12/11/16 - 01/10/17

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# Wireless Statement

Bill-At-A-Glance

# We're here



Call us to add DIRECTV" to your service and you'll have no equipment to buy, plus 99% worry-free TV signal reliability.\*

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# Service Summary



Wireless

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Online: att.com/myatt Mobile App: att.com/myattapp Support: 800 331-0500 or 611 from your mobile device TTY: 866 241-6567



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Return bestern postion will your check in the enclosed envolune. Payments may loke 7 days to goth

Printed on Recyclable Paper

**DUE BY: Feb 01, 2017** 



**Account Number** 

1

PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Please include account number on your check.

Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104

CHECK FOR AUTO PAY (SEE REVERSE)



Page: 2 of 4
Bill Cycle Date: 12/11/16 - 01/10/17

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Signature:	Holder	Account	goup



Page: 3 of 4

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# **News You Can Use**

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Thanks for choosing wireless service from AT&T to help you stay connected to the people you care about most. Add a device today so everyone can talk, text, share, video chat, and more. It's quick, easy and affordable. And with the hottest selection of smartphones, tablets and other devices to choose from, everyone in your family can find something they love. We're ready to help! Call 800.478.9464 or go to www.att.com/GetConnectedNow today.



Page: 4 of 4
Bill Cycle Date: 12/11/16 - 01/10/17
Account:

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# Important Information - Continued

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Page: A-1 of 11
Bill Cycle Date: 12/11/16 - 01/10/17
Account:



Page: A-2 of 11
Bill Cycle Date: 12/11/16 - 01/10/17
Account:



Page: 1 of 4 Account:

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# Wireless Statement

Bill-At-A-Glance

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Calt 844.802.7462 Go to: att.com/IWantDTV Visit: your local AT&T store Based on a franchische Stady Chresiv vertebung steps

# Service Summary

Account Charges

(ii) Wireless

# **Manage Your Account:**

Online: att.com/myatt Mobile App: att.com/myattapp Support: 800 331-0500 or 611 from your mobile device TTY: 866 241-6567



For Important Information about your bill, please see the News You Can Use section (Page 3).

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**DUE BY: Mar 01, 2017** 



**Account Number** 

PAMELA Q. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Please include account number on your check.

Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104

CHECK FOR AUTO PAY (SEE REVERSE)



Page: 2 of 4
Bill Cycle Date: 01/11/17 - 02/10/17
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by electronically deducting money from my bank account. I can
cancel authorization by notifying AT&T of wiw.
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Page: 3 of 4
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# Important Information

# **LATE PAYMENT FEE**

The late payment fee for consumer and Individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.

# **PAYMENT OPTIONS**

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# **ELECTRONIC CHECK CONVERSION**

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Page: 4 of 4 Bill Cycle Date: 01/11/17 - 02/10/17

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# Important Information - Continued

your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at www.att.com/autopay using your checking account. It's easy, secure, and convenient!

# TAX ID

AT&T Mobility Tax ID # 84-1659970.

# **SURCHARGES AND OTHER FEES**

In addition to the monthly cost of the rate plan and any selected features, AT&T Imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See www.att.com/additionalcharges.

# AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES

Questions on accessibility by persons with disabilities: 866 241-6568.

# WRITTEN CORRESPONDENCE

AT&T, PO Box 10330, Fort Wayne, IN 46851-0330 Do not send payments to this address.

# **HOW DATA IS BILLED**

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Page: A-1 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-2 of 10

Bill Cycle Date: 01/11/17 - 02/10/17

Account:



Page: A-3 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-4 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-5 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-6 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-7 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-8 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-9 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: A-10 of 10
Bill Cycle Date: 01/11/17 - 02/10/17
Account:



Page: 1 of 4 Account:

Bill Cycle Date: 02/11/17 - 03/10/17

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# Wireless Statement

Bill-At-A-Glance

Binge from the back seat

MobileShare Advantage pien for \$40/min and stream videos without a W:-F: connection

Call: 800.509.5175 Visic your local AT&T store

Service Summary

**Account Charges** 

**Wireless** 

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**DUE BY: Apr 01, 2017** 



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PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77870-1077

Please include account number on your check

Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104

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Page: 2 of 4
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Bill Cycle Date: 02/11/17 - 03/10/17
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We're all about choices. So if you'd like to learn about your options or just have a question about your services, please call one of our experts at 800.509.5204 or go to att.com/SeeMySavings today. Find the right bundle for your DIRECTV, wireless, and other premium services and see how you can save. Explore all your choices.

# **IMPORTANT INFORMATION RE: CUBA ROAMING RATES**

Our wireless services in Cuba are offered as pay-per-use with standardized rates for voice, messaging, and data. Currently, these rates are \$3.00/minute for calls, \$0.50/text message, \$1.30 for picture messages, and \$2.05/MB for data services. Roaming in Cuba isn't included with AT&T Passport, custom roaming rate plans, or any other International Roaming rate plans. All roaming in Cuba is pay-per-use and Cuba won't be included in any international roaming zone. For more information on our pay-per-use rates in Cuba, you may refer to http://about.att.com/story/att\_debuts\_cuba\_roaming.html.

# Important Information

# **LATE PAYMENT FEE**

The late payment fee for consumer and Individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.

#### **PAYMENT OPTIONS**

Use the myAT&T App\* on your smartphone, visit att.com/billpay to property your AT&T bills electronically, or via our interactive Voice Response system free of charge anytime day or night by calling 800 288-2020. Payments made with an AT&T representative will be assessed a \$5 convenience fee. \*Compatible device and account registration required. Messaging and data charges may apply for download and usage.

# **ELECTRONIC CHECK CONVERSION**

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We appreciate your business and we want to make sure you're getting the most out of your service. Need to add another device to your plan? We have a huge selection of smartphones, tablets, smartwatches, and more. Enjoy the freedom to watch, talk, text, surf, and share - virtually anytime, anywhere.

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Page: 4 of 4
Bill Cycle Date: 02/11/17 - 03/10/17
Account:

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# **Important Information** - Continued

pay such fees as identified in the terms and conditions of your AT&T Service Agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at www.att.com/autopay using your checking account. It's easy, secure, and convenient!

# TAX ID

AT&T Mobility Tax ID # 84-1659970.

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and charges imposed by state and federal telecom regulations, (3) an Administrative Fee to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See www.att.com/additionalcharges.

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Page: A-1 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:

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Page: A-2 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-3 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-4 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-5 of 10

Bill Cycle Date: 02/11/17 - 03/10/17

Account:



Page: A-6 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-7 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-8 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-9 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: A-10 of 10
Bill Cycle Date: 02/11/17 - 03/10/17
Account:



Page: 1 of 4
Bill Cycle Date: 03/11/17 - 04/10/17
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# Wireless Statement

Bill-Al:A:Glance

Big screen. Small price.

Add a tablet to your MobileShare Advantage plan for \$10/mo. and stream videos without a Wi-Fi connection call 1977 577 6490 Go to att chinyAdoService vidit, your local ATET store

Service Summary

**Summary of Changes** 

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DUE BY: May 01, 2017



Account Number

PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Please include account number on your check.

Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104



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Page: 3 of 4
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Account:

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Page: 4 of 4

Bill Cycle Date: 03/11/17 - 04/10/17

Account:

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# **Important Information** - Continued

assessed a \$5 convenience fee. \*Compatible device and account registration required. Messaging and data charges may apply for download and usage.

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AT&T Service Agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at www.att.com/autopay using your checking account. It's easy, secure, and convenient!

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Page: A-1 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-2 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-3 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-4 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-5 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-6 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-7 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-8 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: A-9 of 9
Bill Cycle Date: 03/11/17 - 04/10/17
Account:



Page: 1 of 4
Bill Cycle Date: 04/11/17 - 05/10/17
Account:

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# **Wireless Statement**

Bill-At-A-Glance



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want for

**CAMPANAG** 

DOWN\*

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Service Summary

**Summary of Changes** 

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DUE BY: Jun 01, 2017



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PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

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Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104

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Page: 2 of 4
Bill Cycle Date: 04/11/17 - 05/10/17
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Page: 3 of 4
Bill Cycle Date: 04/11/17 - 05/10/17
Account:

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Page: 4 of 4
Bill Cycle Date: 04/11/17 - 05/10/17
Account:

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# News You Can Use - Continued

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Page: A-1 of 7
Bill Cycle Date: 04/11/17 - 05/10/17
Account:



Page: A-2 of 7
Bill Cycle Date: 04/11/17 - 05/10/17



Page: A-3 of 7
Bill Cycle Date: 04/11/17 - 05/10/17
Account:



Page: A-4 of 7
Bill Cycle Date: 04/11/17 - 05/10/17
Account:



Page: A-5 of 7
Bill Cycle Date: 04/11/17 - 05/10/17
Account:



Page: A-6 of 7
Bill Cycle Date: 04/11/17 - 05/10/17
. Account:



Page: A-7 of 7
Bill Cycle Date: 04/11/17 - 05/10/17
Account:



Page: 1 of 4
Bill Cycle Date: 05/11/17 - 06/10/17
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# Wireless Statement

Bill-A1-A-Glance



Service Summary





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**DUE BY: Jul 01, 2017** 



Account Number

PAMELA G. QUIROGA PO BOX 1077 VIDOR, TX 77670-1077

Please include account number on your check.

Make checks payable to: AT&T MOBILITY PO Box 537104 Atlanta, GA 30353-7104

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800 288-2020. Payments made with an AT&T representative will be assessed a \$5 convenience fee. \*Compatible device and account registration required. Messaging and data charges may apply for download and usage.

#### **ELECTRONIC CHECK CONVERSION**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement, up to \$30. Returned checks may be presented electronically. If you want to save time and stamps, sign up for AutoPay at www.att.com/autopay using your checking account. It's easy, secure, and convenient!

#### TAX ID

AT&T Mobility Tax ID # 84-1659970.

### SURCHARGES AND OTHER FEES

in addition to the monthly cost of the rate plan and any selected features, AT&T imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See www.att.com/additionalcharges.

## AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES

Questions on accessibility by persons with disabilities: 866 241-6568.

#### WRITTEN CORRESPONDENCE

AT&T, PO Box 10330, Fort Wayne, IN 46851-0330 Do not send payments to this address.

#### **HOW DATA IS BILLED**

Data is rounded up to the nearest KB for each line. Data for each line within a group is then added together and the total is rounded up to the nearest MB at the end of each billing cycle. For plans

# News You Can Use

#### **FUN FOR THE WHOLE FAMILY**

AT&T has the hook up for all the devices your family wants. Whether they like to post, talk or just surf the web - it's easy to connect everyone to what they want. Just add a new device to your current wireless service and you'll all be better connected to the world and each other. Call 855.702.0093 or go to att.com/AddMoreATT and we'll be glad to let you know about the available offers.

### **MOVING SOON?**

AT&T can help you move your existing services or order new home phone, high-speed Internet, and TV. Call 800.MOVE.ATT (800.668.3288) or go to www.att.com/move today.

#### **WE'RE HERE FOR YOU!**

We hope you're enjoying your service. If we can do anything to help make it even better, call us at 888.618.7149. When you call, ask about special limited-time money-saving offers and how to bundle our premium services to get the best value. Bundled services include DIRECTV, wireless service, and more. Call today! Go to att.com/MyBundle for more info.

## Important Information

#### LATE PAYMENT FEE

The late payment fee for consumer and Individual Responsibility User (IRU) bills not paid in full by the payment due date is \$5.

### **PAYMENT OPTIONS**

Use the myAT&T App\* on your smartphone, visit att.com/billpay to pay your AT&T bills electronically, or via our interactive Voice Response system free of charge anytime day or night by calling



Page: 4 of 4
Bill Cycle Date: 05/11/17 - 06/10/17
Account:

Visit us online at: www.att.com

Important Information - Continued

billed in GB, the total MB is then converted to GB. 1024KB = 1 Megabyte (MB), 1024MB = 1 Gigabyte (GB).



Page: A-1 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
Account:



Page: A-2 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
Account:



Page: A-3 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
Account:



Page: A-4 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
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Page: A-5 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
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Page: A-6 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
Account:



Page: A-7 of 9
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Account:



Page: A-8 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
Account:

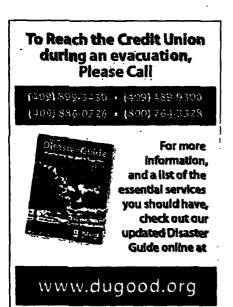


Page: A-9 of 9
Bill Cycle Date: 05/11/17 - 06/10/17
Account:



P.O. Box 12899 | Beaumont, TX 77726 | www.dugood.org

PAMELA QUIROGA
DBA MAID IN CRYSTAL BEACH
P O BOX 1077
VIDOR TX 77670





ACCOUNT NUMBER:

PAGE: 1 of 3
FROM: 06/01/16
THRU: 06/30/16

#### **LOCATIONS AND CONTACT INFO**

Nederland 4008 N. Twin City Hwy. Nederland, TX 77627

Beaumont 7505 Eastex Frwy. Beaumont, TX 77708 350 Pine St.

Beaumont, TX 77701 1795 N. Major Dr. Beaumont, TX 77713 Lumberton 695 N. Main St. Lumberton, TX 77657

Port Neches 2501 Nail St. Port Neches, TX 77651

Orange 3109 Edgar Brown Dr. Orange, TX 77630 Vidor 1430 N. Main St. Vidor, TX 77662

Jasper 1061 S. Wheeler Jasper, TX 75951

Call 24: Beaumont Area (409)892-4500

Toll Free 1-877-722-2733

(409) 899-3430

(409) 886-0726





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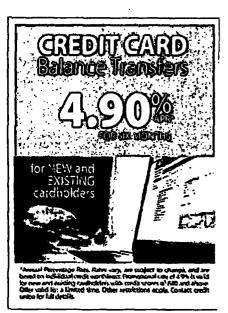
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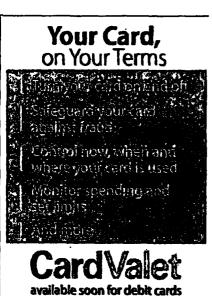
YEAR TO DATE SUMMARY



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PAMELA QUIROGA
DBA MAID IN CRYSTAL BEACH
P O BOX 1077
VIDOR TX 77670





ACCOUNT NUMBER:

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FROM: 08/01/16

THRU: 08/31/16

#### **LOCATIONS AND CONTACT INFO**

Nederland 4008 N. Twin City Hwy. Nederland, TX 77627

Beaumont 7505 Eastex Frwy. Beaumont, TX 77708 350 Pine St.

Beaumont, TX 77701 1795 N. Major Or. Beaumont, TX 77713 Lumberton 695 N. Main St. Lumberton, TX 77657

Port Neches 2501 Natl St. Port Neches, TX 77651

Orange 3109 Edgar Brown Dr. Orange, TX 77630 Vidor 1430 N. Main St. Vidor, TX 77662

1061 S. Wheeler Jasper, TX 75951 Call 24:

Beaumont Area (409)892-4500

Toll Free 1-877-722-2733

(409) 899-3430

(409) 886-0726





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PAMELA QUIROGA
DBA MAID IN CRYSTAL BEACH
P O BOX 1077
VIDOR TX 77670



## Important Notice

See the enclosed insert regarding changes to your account statements

If you have any questions, or for more information, please don't hesitate to contact the credit union.

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## **LOCATIONS AND CONTACT INFO**

Nederland 4008 N. Twin City Hwy.

4008 N. Twin City Hwy Nederland, TX 77627

Beaumont 7505 Eastex Frwy. Beaumont, TX 77708

350 Pine St. Beaumont, TX 77701

1795 N. Major Dr. Beaumont, TX 77713 Lumberton 695 N. Main St. Lumberton, TX 77857

Port Neches 2501 Nail St. Port Neches, TX 77651

Orange 3109 Edgar Brown Dr. Orange, TX 77630 Vidor 1430 N. Main St. Vidor, TX 77662

Jasper 1061 S. Wheeler Jasper, TX 75951 Cell 24: Beaumont Area (409)892-4500

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YEAR TO DATE SUMMARY



P.O. Box 12899 | Beaumont, TX 77728 | www.dugood.org

PAMELA QUIROGA DBA MAID IN CRYSTAL BEACH P O BOX 1077 **VIDOR TX 77670** 

COMING SOON: A New Online Banking Experience FRIDAY, NOVEMBER 11, 2016 **GET A SNEAK PEEK** Take a tour of the new teatures on our website at dugood.org/new-online-banking



ACCOUNT NUMBER:

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#### **LOCATIONS AND CONTACT INFO**

4008 N. Twin City Hwy. Nederland, TX 77627

7505 Eastex Frwy. Beaumont, TX 77708

350 Pine St. Beaumont, TX 77701 1795 N. Major Dr. Beaumont, TX 77713

Lumberton 695 N. Main St. Lamberton, TX 77657

**Port Naches** 2501 Nall St. Port Neches, TX 77651

**Orange** 3109 Edgar Brown Dr. Orange, TX 77630

1430 N. Main St. Vidor, TX 77682

1061 S. Wheeler Jasper, TX 75951 Cell 24:

Beaumort Area (409)892-4500 Toll Free 1-877-722-2733

(409) 899-3430

(409) 886-0726



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ACCOUNT NUMBER: PAGE: 8 of 4

P.O. Box 12899 | Beaumont, TX 77726 | www.dugood.org

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PAMELA QUIROGA
DBA MAID IN CRYSTAL BEACH
P O BOX 1077
VIDOR TX 77670

# 2017 Annual Meeting

The next Annual Meeting will be on February 23, 2017, at the MCM Eleganté in Beaumont, at 6:30 pm.

The nominating committee has announced the following candidates for the three available Board of Director positions expiring February 23, 2017:

Wayne Dionne (incumbent)
Steve Graffagnino (incumbent)
Larry Ducharme (incumbent)

For the qualifications and biographies of the nominees, please contact the credit union or visit:

www.dugood.org/annual-meeting

- Elections will not be conducted by ballot, and no nominations will be accepted from the floor when the number of nominees equals the number of positions to be filled.
- Nominations for vacancies may be made by petition, signed by 1% of the total membership. As of 10/31/2016, total membership is 30,011.
- The closing date to receive nominations by petition is 1/3/2017.

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1 of 4

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#### **LOCATIONS AND CONTACT INFO**

Nederland 4008 N. Twin City Hwy.

4008 N. Twin City Hwy Nederland, TX 77627

Nederland, TX 77627
Beaumont

7506 Eastex Frwy.
Beaumont, TX 77708
350 Pine St.
Beaumont, TX 77701

1795 N. Major Dr. Beaumont, TX 77713 Lumberton 695 N. Main St. Lumberton, TX 77657

Port Neches 2501 Nail St. Port Naches, TX 77651

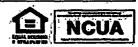
Orange 3109 Edgar Brown Dr. Orange, TX 77630 1430 N. Main St. Vidor, TX 77682 Jasper

1061 S. Wheeler Jasper, TX 75951 Cell 24: Beaumont Area

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P.O. Box 12899 | Beaumont, TX 77726 | www.dugood.org

PAMELA QUIROGA
DBA MAID IN CRYSTAL BEACH
P O BOX 1077
VIDOR TX 77670

Our auditors are currently engaged in the annual audit of our financial statements.

Please review this statement and if it does not agree with your records, please respond directly to our auditors:

Wathen, DeShong & Juncker, LLP 4140 Gladys Avenue, Suite 101 Beaumont, Texas 77706-3648



ACCOUNT NUMBER:

PAGE:

1 of 4

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12/31/16

#### **LOCATIONS AND CONTACT INFO**

Nederland 4008 N. Twin City Hwy. Nederland, TX 77627

Beaumont 7505 Eastex Frwy. Beaumont, TX 77708

350 Pine St. Beaumont, TX 77701 1795 N. Major Dr. Beaumont, TX 77713 Lumberton 695 N. Main St. Lumberton, TX 77657

Port Naches 2501 Nail St. Port Naches, TX 77651

Orange 3109 Edgar Brown Dr. Orange, TX 77630 Vidor 1430 N. Main St. Vidor, TX 77682

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Toll Free 1-877-722-2733

(409) 899-3430

(409) 886-0726





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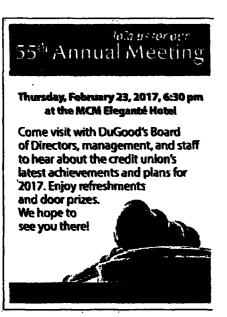
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YEAR TO DATE SUMMARY



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PAMELA QUIROGA DBA MAID IN CRYSTAL BEACH P O BOX 1077 VIDOR TX 77670





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#### **LOCATIONS AND CONTACT INFO**

4008 N. Twin City Hwy. Nederland, TX 77627

7505 Eastex Frwy. Beaumont, TX 77708

350 Pine St. Beaumont, TX 77701

1795 N. Major Dr. Beaumont, TX 77713 Lumberton 695 N. Main St. Lumberton, TX 77657

Port Naches 2501 Nail St. Port Naches, TX 77651

Orange 3109 Edgar Brown Dr. Orange, TX 77630

1061 S. Wheeler Jasper, TX 75951 Call 24: Beaumont Area (409)892-4500

1430 N. Main St.

Vidor, TX 77662

Toll Free 1-877-722-2733

(409) 899-3430

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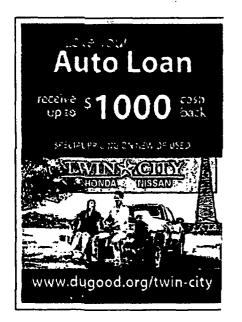


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PAMELA QUIROGA DBA MAID IN CRYSTAL BEACH P O BOX 1077 **VIDOR TX 77670** 

# 2017 DuGood **BOARD OF DIRECTORS**

Larry Ducharme Chainnan Leo Begnaud Vice Chairman Terry Early Secretary Dieter Schufz Treasurer Dan Harrington Membership Officer Don Albanese Director Wayne Dionne Director Steve Graffagnino Director Thomas Jordan Director



**ACCOUNT NUMBER:** 

PAGE:

1 of 3

FROM:

02/01/17

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02/28/17

### **LOCATIONS AND CONTACT INFO**

4008 N. Twin City Hwy. Nederland, TX 77627

Beaumoni, TX 77701 1795 N. Major Dr.

7505 Eastex Frey, Beaumont, TX 77708 350 Pine St.

Beaumont, TX 77713

695 N. Main St. Lumberton, TX 77657

**Port Neches** 2501 Nall St. Port Neches, TX 77651

3109 Edgar Brown Dr. Orange, TX 77630

Vidor 1430 N. Main St. Vidor, TX 77682

1061 S. Wheeler Jasper, TX 75951

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